Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Previously Presented) A process including:

receiving, electrical signals from an ordering center computer system, the electrical signals formatting a singular sheet to comprise a waybill area and at least one of a packing list or product code area and a customizable component area, and

printing, from the electrical signals received from the ordering center,

a packing list or product code on the packing list or product code area, and a customizable component on the customizable component area, the customizable component comprising a customer-specified personalized message, and on the waybill area, a carrier's waybill and a ship date and a customer-

specified delivery date, wherein the printing includes printing on the singular sheet, such that the carrier's waybill is configured for waybill shipping from a distribution center by the carrier.

- 2. (Previously Presented) The process of claim 1, wherein the printed singular sheet includes the packing list.
- 3. (Previously Presented) The process of claim 1, wherein the printed singular sheet includes the product code.
- 4. (Previously Presented) The process of claim 2, wherein the personalized message is from a customer to a recipient of a shipment according to the carrier's waybill.
- 5. (Previously Presented) The process of claim 3, wherein the personalized message is from a customer to a recipient of a shipment according to the carrier's waybill.
- 6. (Previously Presented) The process of claim 3, wherein electrical signals comprise shipping signals received from the carrier's computer system and communicated to the ordering center system.

- 7. (Previously Presented) The process of claim 4, wherein the electrical signals comprise shipping signals received from the carrier's computer system and communicated to the ordering center system.
- 8. (Previously Presented) The process of claim 5, wherein the electrical signals comprise shipping signals received from the carrier's computer system and communicated to the ordering center system.
- 9. (Previously Presented) The process of claim 1, further including printing a customer initiated ornamental design on the carrier's waybill area.
- 10. (Currently amended) The process of claim 1, further including: separating the printed areas into respective pieces; and locating both the customizable component piece and goods within a package <u>and</u> the carrier's waybill outside the package.
- 11. (Previously Presented) The process of claim 6, further including: separating the printed areas into respective pieces prior to shipment of a package, such that the waybill piece is outside the package, but no other of said printed pieces is outside of the package, during the shipment.
- 12. (Previously Presented) The process of claim 7, further including: separating the areas into respective pieces prior to shipment of a package, such that the waybill piece is outside the package, but no other of said printed pieces is outside of the package, during the shipment.
- 13. (Previously Presented) The process of claim 1, wherein the electrical signals comprise shipping signals received from the carrier's computer system and communicated to the ordering center system.
- 14. (Previously Presented) The process of claim 2, wherein the electrical signals comprise shipping signals received from the carrier's computer system and communicated to the ordering center system.

-3-

15. (Previously Presented) The process of claim 1, wherein the customizable component comprises a customer initiated ornamental graphic.

- 16. (Previously presented) The process of claim 2, wherein the customizable component area comprises preexisting art work.
- 17. (Previously presented) Article produced by the process of any one of claims 1-16.

18. (Previously Presented) A process including:

printing a sheet comprising parts that include a packing list or product code, a customizable component, and a carrier's waybill configured for waybill shipping from a distribution center by the carrier;

packing at the distribution center, in response to information on the sheet, including separating the parts prior to shipment of a package such that the waybill part is located outside the package during the shipment, but no other of said parts is located outside the package during the shipment.

- 19. (Previously presented) The process of claim 18, wherein the shipment does not include shipment of the packaging list or product code part with the package.
- 20. (Previously presented) The process of claim 19, wherein the shipment includes shipment of the customizable component part within the package.
 - 21. (Cancelled).
 - 22. (Previously Presented) A process comprising:

printing a singular sheet according to a digital format comprising a waybill component, a packing list or product code component, and a customizable component, wherein the printing comprises printing a carrier's waybill configured for waybill shipping from a distribution center by the carrier on the waybill component and, printing two dates on the waybill component, one of said dates being a deliver by date and an other of said dates being a ship date,

printing packing list or product code information on the packing list or product code component, and

printing a personalized message from a customer to a recipient on the customizable component area;

adapting the sheet for separating the components prior to shipment of a package of

goods specified by the packing list or product code information; and packing at the distribution center responsive to the printed sheet.

- 23. (Previously Presented) The process of claim 22, wherein the printing comprises printing a communication from an ordering center of data received from a consumer computer system and data received from the carrier's computer system.
- 24. (Previously presented) A sheet produced by the process of any one of claims 18-20, 22-23.

25. (Currently Amended) A process including:

printing a ship date and a customer-specified delivery date and a carrier's waybill, the carrier's waybill configured for waybill shipping from a distribution center by the carrier, on a <u>singular</u> sheet at the distribution center, the customer-specified delivery date being specified at a computer system including a web site by a user of a consumer ordering system and communicated with the carrier's waybill to the distribution center;

forming a combination of at least two portions from the sheet with a package, the portions including a packing list or product code, a customizable component comprising a customer-specified personalized message, and a shipping sheet;

separating said at least two portions prior to shipment of the combination by the carrier on the ship date; and

packing at the distribution center responsive to information on the sheet.

- 26. (Previously presented) The process of claim 25, wherein the at least two portions includes the shipping sheet portion and the customizable component portion, and the shipment includes shipment of the customizable component within a box and the shipping sheet outside the box.
- 27. (Previously presented) A product produced by the process of any one of claims 25-26.
- 28. (Previously presented) The process of claim 22, further including printing a customer initiated ornamental design on the waybill component.

- 29. (Previously presented) The process of any one of claims 1-16, 18-20, 22-23, 25-26, 28, wherein the printing is facilitated by a TCP/IP communication, and wherein the packing list or product code is printed so as to specify a type of flower.
 - 30. (Previously Presented) An apparatus including:

a printer system operably communicating with at least one computer such that the printer system receives a communication from an ordering center, the communication combining order data received from a consumer computer system and shipping data received from a carrier's computer system, the data being processed into the communication formatted as a singular sheet comprising a waybill area and at least one of a packing list or product code area and a customizable component area, such that from the communication, a packing list or product code is printed by the printer system on the packing list or product code area, and

a customizable component is printed by the printer system on the customizable component area, the customizable component comprising a customer-specified personalized message, and

on the waybill area, the carrier's waybill and a ship date and a customer-specified delivery date are printed by the printer system, the carrier's waybill configured for waybill shipping from a distribution center by the carrier.

- 31. (Previously Presented) The apparatus of claim 30, wherein the printed sheet comprises the packing list.
- 32. (Previously Presented) The apparatus of claim 30, wherein the the printed sheet comprises the product code area.
- 33. (Previously Presented) The apparatus of claim 31, wherein the personalized message is from a customer to a recipient of a shipment according to the carrier's waybill.
- 34. (Previously Presented) The apparatus of claim 32, wherein the personalized message is from a customer to a recipient of a shipment according to the carrier's waybill.
- 35. (Previously Presented) The apparatus of claim 33, further comprising an ordering center system programmed to receive the shipping data from the carrier's computer system and send the shipping data and the order data so as to be received by the printer system at the distribution center so as to facilitate said printing.

- 36. (Previously Presented) The apparatus of claim 34, further comprising an ordering center system programmed to receive the shipping data from the carrier's computer system and send the shipping data and the order-data so as to be received by the printer system at the distribution center so as to facilitate said printing.
- 37. (Previously Presented) The apparatus of claim 35, further comprising a consumer ordering system communicating the order data to the ordering center system.
- 38. (Previously Presented) The apparatus of claim 36, further comprising a consumer ordering system communicating the order data to the ordering center system.
- 39. (Previously Presented) The apparatus of claim 30, further comprising an ordering center system programmed to receive the shipping data from the carrier's computer system and to the receive order data from consumer ordering system send the shipping signals and the order data so as to be received by the printer system at the distribution center so as to facilitate said printing.
- 40. (Previously Presented) The apparatus of claim 31, wherein the printed sheet comprises a customer initiated ornamental design on the waybill area.
- 41. (Previously Presented) The apparatus of claim 31, wherein the printed sheet comprises a customer initiated ornamental graphic.
- 42. (Previously Presented) The apparatus of claim 31, wherein the printed sheet comprises preexisting art work.
- 43. (Previously presented) The apparatus of any one of claims 30-42, further including a package having an outside supporting the waybill piece after the waybill piece is separated from the other said printed areas but prior to shipment, such that no other of said printed pieces is supported by the outside of the package during the shipment.
- 44. (Previously presented) The apparatus of any one of claims 30-42, wherein the computer is programmed such that the output comprises specifying a type of flower.
 - 45. (Previously Presented) A process including: on a singular sheet printing a packing list or product code on the packing list or

product code area, and

a customizable component on the customizable component area, the customizable component comprising a customer-specified personalized message, and

on the waybill area, a carrier's waybill configured for waybill shipping from a distribution center by the carrier and a ship date and a customer-specified delivery date, and

packaging, at the distribution center, flowers associated with the sheet so that, on the ship date, a truck of the carrier conveys the package with the sheet and the flowers for arrival by the carrier on the customer-specified delivery date.

46. (Previously Presented) A process including:

printing a sheet comprising parts that include a waybill part comprising a carrier's waybill configured for waybill shipping from a distribution center by the carrier and at least one of a customizable part and a packing list or product code part;

separating the parts prior to packing a package of flowers, at the distribution center, such that the waybill part is located outside the package during shipment by the carrier, but no other of said at least one is located outside the package during the shipment.

47. (Previously Presented) A process comprising:

making a singular sheet according to a preexisting format comprising a waybill component and at least one of a customizable component and a packing list or product code component by printing a waybill configured for waybill shipping from a distribution center by a carrier on the waybill component and two dates on the waybill component, one of said dates being a deliver by date and an other of said dates being a ship date, and

if one of the at least one includes the packing list or product code component, printing a packing list or product code information on the packing list or product code component,

if one of the at least one includes the customizable component, printing a personalized message from a customer to a recipient on the customizable component area;

identifying flowers corresponding to the sheet;

separating the components; and

packaging a box of the flowers corresponding to the sheet for shipment with said separated components.

48. (Currently Amended) A process including:

printing both a ship date and a customer-specified delivery date on a singular sheet

-8-

comprising a carrier's waybill configured for waybill shipping from a distribution center by the carrier, the customer-specified delivery date being specified in connection with an order of flowers made at a web site by a user of a consumer ordering system;

forming a combination of at least one portion from the sheet with a package, the portions including a customizable component comprising a customer-specified personalized message, and packing list or product code;

separating said at least one portion from the waybill prior to shipment according to the carrier's waybill, of the combination and the flowers, by the carrier, on the ship date, for delivery on the customer-specified delivery date.

- 49. (Previously Presented) The process of claim 1, further comprising:
 packing at the distribution center, in response to information on the sheet; and
 separating the areas prior to the shipment of a package such that the waybill area is
 located outside the package during the shipment, but no other of said areas is located outside
 the package during the shipment.
- 50. (Previously presented) The process of claim 22, wherein the packing is carried out with the waybill component located outside the package during the shipment, but no other of said components is located outside the package during the shipment.
- 51. (Previously presented) The apparatus of claim 30, wherein subsequent to the printing at the distribution center, separating the areas and locating the areas such that the waybill area is outside a package during shipment, but no other of said printed pieces is outside of the package during the shipment, the package being packed responsive to the output.
- 52. (Previously Presented) The process of claim 47, further comprising: receiving at the distribution center, electrical signals from an ordering center computer system, the electrical signals representing the at least two of components; and wherein:

said printing is carried out at the distribution center; and wherein
the packaging the box includes packing the flowers at the distribution center in
response to information on the sheet, and locating the waybill component outside the box

during the shipment, but no other of said components is located outside the package during the shipment.

53. (Previously Presented) The process of claim 48, further comprising: receiving at the distribution center, electrical signals from an ordering center computer system, the electrical signals representing the at least two of portions; and wherein: said printing is carried out at the distribution center; and

the forming a combination includes packing the flowers at the distribution center in response to information on the sheet, and locating the waybill component outside the package during the shipment, but no other of said components located outside the package during the shipment.

54. (Currently Amended) A process including:

printing both a ship date and a customer-specified delivery date on a <u>singular</u> sheet comprising a carrier's waybill configured for waybill shipping from a distribution center by the carrier, the customer-specified delivery date being specified in connection with an order of flowers made at a web site by a user of a consumer ordering system;

forming a combination of at least one portion from the sheet with a package, the at least one portion comprising portions including a customizable component comprising a customer-specified personalized message, and a packing list or product code;

separating said at least one portion from the carrier's waybill prior to shipment of the combination and the flowers by the carrier on the ship date

receiving at the distribution center, electrical signals from an ordering center computer system, the electrical signals representing the at least two of portions; and wherein: said printing is carried out at the distribution center,

the forming a combination includes packing the flowers at the distribution center in response to information on the sheet, and locating the waybill component outside the package during the shipment, but no other of said components located outside the package during the shipment, and wherein

the customizable component comprises a heart or wreath.

55. (Previously Presented) A process including:

receiving, electrical signals from an ordering center computer system, the electrical signals representing a singular sheet comprising a waybill area and at least one of a packing {00001895.DOC}

list or product code area and a customizable component area, wherein

if one of the at least one area includes the packing list or product code area, printing a packing list or product code on the packing list or product code area, and

if one of the at least one area includes the customizable component area, printing a customizable component on the customizable component area, the customizable component comprising a customer-specified personalized message, and

printing, at the distribution center, on the waybill area, a carrier's waybill configured for waybill shipping from a distribution center by the carrier and a ship date and a customer-specified delivery date, wherein the customer-specified delivery date and customer-specified personalized message are specified in connection with an order of flowers at a website by a user of a consumer ordering system.

56. (Previously Presented) A process comprising:

receiving at a distribution center, electrical signals from an ordering computer system, the electrical signals representing a singular sheet for carrying out a shipment, the singular sheet comprising a waybill component, a packing list or product code component, and a customizable component;

printing at the distribution center, from the received electrical signals, on the waybill component, a carrier's waybill configured for waybill shipping from the distribution center by the carrier, and,

two dates on the waybill component, one of said dates being a deliver by date and an other of said dates being a ship date, and

packing list or product code information on the packing list or product code component, and

a personalized message from a customer to a recipient on the customizable component area, wherein said delivery by date and said personalized message are being specified in connection with an order of flowers at a website by a user of a consumer ordering system;

adapting the sheet for separating the components prior to shipment of a package of goods specified by the packing list or product code information; and

packing at the distribution center responsive to the printed sheet.

57. (Previously Presented) A process including:

receiving at a distribution center, electrical signals from an ordering computer system,

the electrical signals representing a singular sheet for carrying out a shipment, the singular sheet comprising a shipping sheet component, a packing list or product code component, and a customizable component;

printing, from the received electrical signals, a carrier's waybill configured for waybill shipping from the distribution center by the carrier and both a ship date and a customer-specified delivery date on the shipping sheet component of a singular sheet at the distribution center, the customer-specified delivery date being specified at a web site by a user of a consumer ordering system and communicated to the distribution center;

forming a combination of at least two portions from the sheet with a package, the portions including a packing list or product code, a customizable component comprising a customer-specified personalized message, and a shipping sheet, wherein the customer-specified delivery date and customer-specified personalized message are being specified in connection with an order of flowers at a website by a user of a consumer ordering system;

separating said at least two portions prior to shipment of the combination by eourier the carrier on the ship date; and

packing at the distribution center responsive to information on the sheet.

58. (Previously Presented) An apparatus including:

a computer system comprising a computer configured so that the computer system receives information from a consumer ordering system and receives information from a carrier's computer system, and processes the information to produce output configured as a singular sheet having a waybill area and at least one of a packing list or product code area and a customizable component area, wherein the computer system sends a communication of the output to a printer so as to facilitate printing a packing list or product code on the packing list or product code area, and

a customizable component on the customizable component area, the customizable component comprising a customer-specified personalized message, and

on the waybill area, a carrier's waybill configured for waybill shipping from a distribution center by the carrier and a ship date and a customer-specified delivery date, wherein the customer-specified delivery date and customer-specified personalized message are specified in connection with an order of flowers at a website by a user of a consumer ordering system.

59. (Previously Presented) A process including:

receiving a formatted a singular sheet comprising a waybill area and at least one of a packing list or product code area and a customizable component area, and

if one of the at least one area includes the packing list or product code area, printing at the distribution center, a packing list or product code on the packing list or product code area, and

if one of the least one area includes the customizable component area,

printing at the distribution center, a customizable component on the customizable component area, the customizable component comprising a customer-specified personalized message; and

printing at the distribution center, on the waybill area, a carrier's waybill configured for waybill shipping from the distribution center by the carrier, and a ship date, and a customer-specified delivery date; and

packing a package containing flowers associated with the sheet so that, on the ship date, a truck of the carrier corresponding to the carrier waybill is enabled to convey the package with the sheet and the flowers for arrival by the carrier on the customer-specified date, wherein the customer-specified delivery date and customer-specified personalized message are specified in connection with an order of flowers at a website by a user of a consumer ordering system.

60. (Previously Presented) A process comprising:

receiving a singular sheet means for carrying out a shipment, the means comprising a waybill component, a packing list or product code component, and a customizable component by printing, on the waybill component, a carrier's waybill configured for waybill shipping from a distribution center by the carrier and two dates, one of said dates being a delivery by date and an other of said dates being a ship date, and

a packing list or product code information on the packing list or product code component, and

a customer-specified personalized message from a customer to a recipient on the customizable component area wherein the delivery by date and customer-specified personalized message are specified in connection with an order of flowers at a website by a user of a consumer ordering system;

identifying flowers corresponding to the sheet;

separating the components; and

packaging a box of the flowers corresponding to the sheet for the waybill shipment with the waybill and at least one other of said separated components.

61. (Currently Amended) A process including:

receiving at a distribution center, electrical signals from an ordering center computer system, the electrical signals representing [[the]] <u>a singular</u> sheet comprising a waybill area and at least one of a packing list or product code area and a customizable component area,

printing, from the received signals, a carrier's waybill configured for waybill shipping from the distribution center by the carrier and both a ship date and a customer-specified delivery date on a waybill area and

a customer-specified personalized message on the customizable component area, wherein the customer-specified date and customer-specified personalized message are being specified in connection with an order of flowers at a website by a user of a consumer ordering system;

forming a combination of at least two portions prior to shipment of the combination and the flowers by the carrier on the ship date, wherein said printing is carried out at the distribution center, wherein

the forming a combination includes packing the flowers at the distribution center in response to information on the sheet, and locating the waybill component outside the package during the shipment, but no other of said components located outside the package during the shipment, and the customizable component comprises art work.